Registering, Accessing, & Utilizing GoAnywhere Secure File Transfer Manager

STAC Homepage: http://www.oms.nysed.gov/stac/

What is GoAnywhere?

- GoAnywhere is an online platform that allows for the secure exchange of electronic data between authorized users. When utilized, the platform serves as an intermediary between the sender and the recipient, ensuring that any sensitive information included in the transmission is protected.
- There is no software to download—all the functions supported by GoAnywhere reside on the server. That is, users need only log-in to the website through their browser to access all the features.
- GoAnywhere is available at no cost to districts, counties, SED-approved providers, and other responsible agencies.







Think of the GoAnywhere platform as giving you access to a virtual safe (folder) specific to your district/municipality/agency, where both you and the STAC Unit can safely deposit and retrieve files containing sensitive information only authorized users will know the combination and be able to access the safe and view its contents.

GoAnywhere serves three main purposes:

 Protects personally identifiable information (PII) sent electronically.

2. Allows users to access reports generated by the STAC Unit that were previously paper mailings.

3. Increases efficiency / reduces paper waste.

Personally Identifiable Information (*PII*)

What is personally identifiable information (PII)?

- ❖ Family Educational Rights and Privacy Act (FERPA), Health Insurance Portability and Accountability Act (HIPAA), NYS Personal Privacy Protection Law, and other statutes all require that PII is kept secure and only shared on a "need to know" basis.
- Any information that can be used to identify a particular student is considered PII. When communicating with the STAC Unit via email, reference students exclusively by their STAC ID.

Under FERPA, PII includes, but is not limited to:

- The student's **name**;
- The name of the student's parents of other family members;
- The address of the student or student's family.
- A personal identifier, such as the student's social security number, student number, or biometric record;
- Other indirect identifiers, such as the student's date of birth, place of birth, and Mother's maiden name;
- Other information that, alone or in combination, is linked or linkable to a specific student that
 would allow a reasonable person in the school community, does not have personal
 knowledge of the relevant circumstances, to identify the student with reasonable certainty;
- Information requested by a person who the educational agency or institution reasonably believes knows the identity of the student to whom the education record relates.

Protecting STAC Data and Personally Identifiable Information (PII)

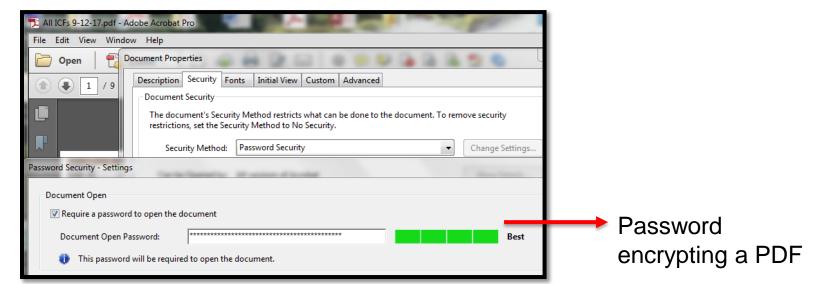
In accordance with State and Federal legislation, all personally identifiable information must be sent via one of the following approved modes of transmission:

- Via GoAnywhere (preferred)
- **Fax**, with the recipient notified when the information will be sent;
- Encrypted email or encrypted PDF, with password sent separately;
- ❖ US Mail 1st Class/Priority, or other service with tracking (UPS, DHL, FEDEX);

This applies to the submission of supporting documentation for the Public High Cost review process, homeless designation forms, assorted requests for reimbursement (1:1 aide forms, STAC-1s, etc.), as well as any and all exchanges that reference students by name, address, or other **non-STAC ID** personal identifier.

PII and Electronic Submissions

Any attachments containing PII must be password protected if sent via email. This often requires specialized software that many individuals do not have access to—using GoAnywhere to transmit these files eliminates the need for password protection on a file-by-file basis. For users without the necessary software, GoAnywhere may be the only appropriate method of sending personally identifiable information electronically.



Accessing STAC Unit Reports

In the past, the STAC Unit periodically sent out various reports as paper mailings—the following will now only be accessible electronically via GoAnywhere:

- ❖ EFH-300 (STAC-3) Listing of approvals/amendments
- EFH-691 School Age Approved Payment Reports (APRs)
- ❖ EFH-277 PUB/PRI Excess Cost Aid Output Report
- EHF-320/380 Preschool AVLs

...Eventually, ALL reports generated by the STAC Unit will ONLY be accessible electronically via

GoAnywhere. Location /STAC_2/districts/STAC281230/outBasket Name -Approval Listing (sent from EFRT) EFH277_1819_PRV_201812101056.pdf High-Cost Public Listing ◀ EFH277 1819 PUB 201812101053 (1).pdf EFH277 1819 PUB 201812101053.pdf SUMMER 4408 APR EFH691_4408_1617_EDUC_06_201812200911.pdf EFH691 4408 1718 TRAN 03 201812200922.pdf EFH691_INCY_1718_EDUC_02_201812200155.pdf STAC-3 EFHMAIL1617 201806270347 2.pdf EFHMAIL1617 201806270347.pdf EFHMAIL1718 201807100723.pdf

...If you ever want to see:

EFH277	NEW YORK STATE EDUCATION DEPARTMENT STAC, SPECIAL AIDS & MEDICAID UNIT								DATE: 12/06/2018 p		
			PUBLIC EXCES		APPORTIONMENT			DISTRICT SED	PAGE 1 PAGE 894		
DISTRICT DISTRICT		FSD									
SCHOOL	CODE: 580601040000	- SHOREHAM-WADING									
CHILD-ID	LAST/FIRST NAME		DATE OF BIRTH	ANNUALIZED	(LINE 5)	ANNUALIZED EXCESS COST	FTE	AIDABLE EXCESS COST	NOT VERIFIED		
Н99999	TOMATO	TOMMY	K 07/07/11	78,468.00	45,186.00	33,282.00	1.000	33,282.00	N		
					PRO	OVIDER TOTAL =		\$33,282.00			
SCHOOL	CODE: 281230040000	- EXAMPLETOWN UFSD									
CHILD-ID	LAST/FIRST NAME		DATE OF BIRTH	ANNUALIZED COST	(LINE 5)	ANNUALIZED EXCESS COST	FTE	AIDABLE EXCESS COST	NOT VERIFIED		
H99991	RIGATONI	RICKY	08/25/12	51,076.53	45,186.00	5,890.53	1.000	5,890.53	N N N		
H99998	SPAGHETTI	SPENCER	11/24/01	52,000.00	45,186.00	6,814.00	1.000	6,814.00	N		
H99997	TORTALINI	TANYA	09/10/07	80,920.66	45,186.00	35,734.66	0.897	32,053.99	N		
H99996	WORCESTER	WENDY	11/14/10	61,588.26	45,186.00	16,402.26	0.846	13,876.31	N		

(EFH-277 Public Excess Cost Aid Output Report)

...Or:

```
NEW YORK STATE EDUCATION DEPARTMENT
                                                                                                       ISSUE DATE: 12/26/18p
 (EFH300)
   ** DISTRICT **
                                                                                                         PAGE
                                                   STAC UNIT
                                       STAC-3 APPROVAL INFORMATION LISTING
                                                                                                         SED PAGE:
                                                                                                                    1,324
281230040000
            EXAMPLETOWN UFSD
  SCHOOL YEAR: 2018-19
                                                                                FOSTER CARE/
                                                                                                OTHER ID/
                        NAME DOB DISABILITY PLACE/PAY AUTH HOMELESS CNTY
      ID
H99999 1819 0205 TOMATO TOMMY K 07/07/11 02 EMOT DIST HSUMR 4408
        CSE/CPSE: 281230040000 EXAMPLETOWN UFSD
                                                                                                          AMENDED BY RATE
DIST OF RESIDENCE: 281230040000 EXAMPLETOWN UFSD
                                                            CNTY OF RES: 58 SUFFOLK
AGENCY TO BE PAID: 281230040000 EXAMPLETOWN UFSD
              EDUC PROVIDER: 500304998107 SUMMIT SCHOOL (THE)
              EDUC PROGRAM : 9001 A J/A-SCHOOL AGE-SPECIAL CLASS-FULL DA
                                  UPPER NYACK/ROCKLAND CO.
              MAINT. PROVIDER: 500304998107 SUMMIT SCHOOL (THE)
              MAINT. PROGRAM: 9271 A J/A-MAINTENANCE-INSTATE
                                    UPPER NYACK
SERVICE TYPE
            FROM TO BASIS
                                      NUMBER
                                                                               RATE
                                                                                         COST
                                                                           5,783.00 5,783.00
            07/09/18 - 08/21/18 FTE
                                        1.000
  EDUC:
            07/01/18 - 08/31/18 DAYS
                                                                             344.49 21,358.38
  MAINT:
                                                                  TOTAL COST 27,141.38
```

(EFH-300 / STAC-3)

...Or:

EFH691 SCHOOL Y	YEAR: 201617		NEW YORK STATE EDUCATION DEPARTMENT STAC, Special Aids & APPROVED PAYMENT REPORT FOR 4408 PLACEMENTS							ISSUE DATE: 12/11/18 p ISSUE TIME: 09:08 SED PAGE: 526		
PAY PERC PAYMENT						SERVICE TYPE: ME PERIOD: 07,	EDUCATION/M2 /01/16 - 08/3		DISTRICT	PAGE: 1		
DISTRIC	CT: EXAMPLETOWN UFSD	2812	30040000									
STAC-ID	view?		DATE	DATE	FTE /	ANNUAL	TOTAL	EARNED	TOTAL	AMOUNT	WTH-	
CHILD NA	WE	SERV	FROM	TO	UNITS	COST/RATE	COST	TO DATE	YTD PAID	DUE	DRN	
FRUIT 888253 RABBIT	FIONNA 1617 0105 RICHIE	EDUC	07/04/16	08/12/16		9,562.00	9,562.00	7,649.60 7,649.60	9,115.20 9,115.20	1,465.60 1,465.60		
								TOTAL	L DUE :	2,931.20	_	
							3	ADJUSTED PAYMENT	DUE :	0.00		
								CURRENT PAYMENT	r DUE :	0.00		
* NO	CHECKS ISSUED FOR	LESS TH	IAN \$1000.0	0. "TOTAL	DUE" OF	LESS THAN \$1		ADJUSTED PAYMENT	DUE :	0.00	-	

(EFH-691 Summer 4408 APR)

...You'll need access to GoAnywhere!!

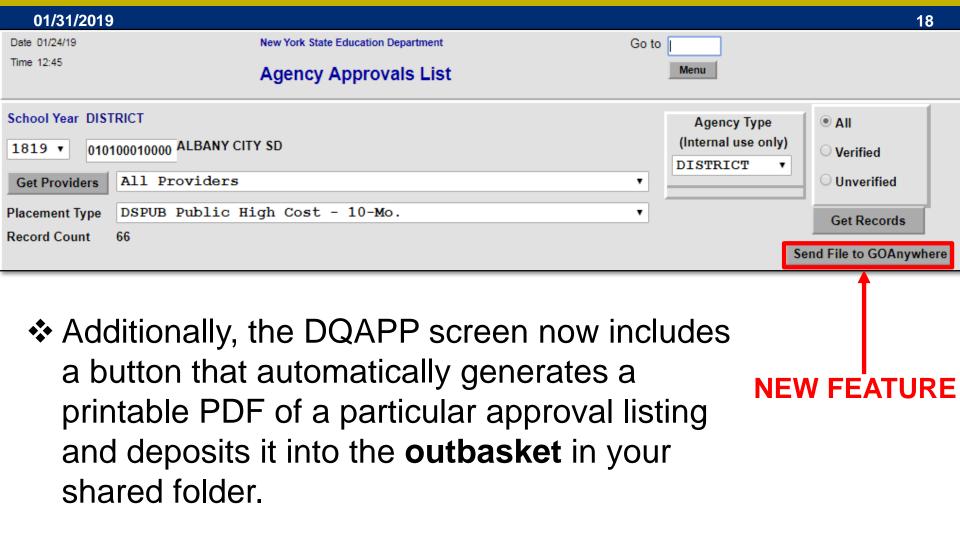
❖ While it's true that all approval and payment information is available from the STAC Online System (EFRT), the reports generated by the STAC Unit are printable—on the other hand, retrieving data from the STAC Online System may involve a cumbersome series of "Print Scrns", as it's only capable of printing one page at a time.











Efficiency and Going Green

After decades of drowning in paper (and bringing everyone down with us), the STAC Unit is making a conscious effort to go green.

With the data stored electronically,
 GoAnywhere gives you the option to print only what you need (if at all).

Efficiency

- Files uploaded to GoAnywhere can be retrieved immediately!
 - > No more waiting for the postman, the fax machine, or your inbox to refresh...
- Files uploaded to GoAnywhere can be done so in bulk!
 - Why fax one thing at a time when you could upload one thousand?
- Your GoAnywhere folder doubles as a log that displays when and what you've submitted to the STAC Unit!
 - > Can't remember whether or not you submitted something? Check GoAnywhere...
- Files uploaded to GoAnywhere can be retrieved by other users with access to the folder!
 - Do you and your colleagues need access to the same STAC/Medicaid documentation, but work in different locations?

Registering for GoAnywhere

Who should register?

- Every district, county, and education provider should have at least one user with GoAnywhere access.
 - > School districts should have at least one user in the **CSE office** and at least one user in the **business office**.
- Any individual who routinely sends and/or receives files with student data, even names.
- Any individual who utilizes approval or payment data detailed in reports generated by the STAC Unit.
- If you're unsure whether or not someone should have access, there's no harm in having additional users registered.

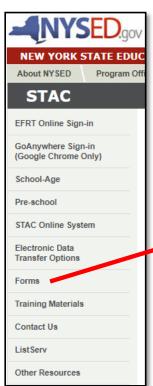
How do I register?

Registering for GoAnywhere access takes two steps:

Complete a Request for Authorization form (<u>STAC-603</u>) and submit to the STAC Unit.

II. Complete the registration process as prompted in the email invitation.

Authorization Form for Access to the STAC GoAnywhere (FTP) Site: STAC-603



- STAC Online System (EFRT) Forms:
 - Request for Addition to Drop Down Menu Form 2 329 kb (fax completed forms to 518-402-5047)
 - Request to Change Program Dates Form 345 kb (fax completed forms to 518-402-5047)
 - · Request Access to the STAC Online System:
 - <u>Employees</u> and SED-Approved Providers
 - Consultants under written contract with Districts, Municipalities and SED Approved Providers
 - Authorization Form for Access to the STAC GoAnywhere (FTP) Site

The STAC-200s are five-part forms. To request hard copies of these forms please contact the STAC and Medicaid Unit by phone (518) 474-7116, fax (518) 402-5047 or email OMSSTAC@nysed.gov.

❖ The registration form can be found at the very bottom of the "Forms" section from the STAC Unit homepage.

Authorization Form for Access to the STAC GoAnywhere (FTP) Site: *STAC-603*

ı	STAC-603 The Univer	sity of the State of New York EDUCATION DEPARTMENT		
		ion Form for Access GoAnywhere (FTP) Site		
	Go.Anywhere is a web-based system that administrators. In order to receive important co one active user registered with the Go.Anywhere Go.Anywhere system in order to submit bulk spe	rrespondence, all school districts and of nere system. School districts and	counties must have at least counties must utilize the	
		DENCY INFORMATION Agency SED (BEDS) Code:	→ BEDS CODE	
	APPLICANT INFORMATION Applicant Name:	AUTHORIZING OFFICE Authorizing Official's Name:	NLINFORMATION Type of Official: Superintendent Municipality Representative	BEDG GGBE
	Email Address: Telephone Number: Fax Number: () Address	Email Address: Telephone Number: () - (Address	ix Number:	
	This user is being: Added Deleted / Accilcant's Signature Deleted	/Authorizing Official's Signature	/	AUTHORIZING
	Once the STAC Unit has received the co email address listed in the Applicant Information link to register in the Go.Anywhere system. A STAC Unit website: http://www.ons.mysed.gou/stac/	impleted and signed form, an email in section above. The email invitation copy of the "GoAnywhere Web User	SIGNATURE	
	It is the Authorizing Official's responsibi to confidential student information on the STAC Access to files placed on the STAC FTP site will of Rights and Privacy Act (20USC\$1232-g) and 8NI	FTP site. Please utilize this form to re comply with the requirements of the Fede		

YOUR EMAIL ←

Authorization Form for Access to the STAC GoAnywhere (FTP) Site: *STAC-603*

Once you've filled out the *Authorization Form*, please ensure that:

- Your email address is written legibly.
- Your BEDS code is correct.
- The authorizing official has signed and dated the form.
 - Forms for school districts and BOCES must be signed and dated by the superintendent.

Completed forms should be sent electronically to Andrew.Kitzrow@nysed.gov or mailed physically to the STAC Unit to the attention of Andrew Kitzrow.

The Email Invitation

Once the STAC Unit receives the completed authorization form, an email invitation to register will be sent to the applicant.

This email invitation will prompt the applicant to create a username and password and, pending completion of the registration process, grant access to a shared folder specific to his/her agency.

1. The Invitation to Register



























FTP ACCESS: Invitation to Register







SED File Transfer Manager < GoAnywhere@nysed.gov>









Folder Shared

A folder has been shared with you by andrew.kitzrow@nysed.gov. You will be prompted to register before you can access the folder.

Based on the FTP Authorization Form that has been submitted on your behalf, you have been invited to register for STAC FTP access through the GoAnywhere Web Client, When selecting a username, we recommend using the first letter of your first name and your full last name. Please click the link below to continue with the registration process. This link will expire in 72 hours, After registering, please wait for an automated approval email before attempting to login. Please contact Andrew Kitzrow at Andrew kitzrow@nysed.gov if you have any questions or experience any issues registering your account. Additionally, please note that it can take upwards of 48 hours for the ITS department here to approve everything—you will receive a notification email when it's safe to log in. We've also received reports that Internet Explorer is to blame for a handful of GoAnvwhere related issues—we recommend using any browser other than Internet Explorer when attempting to log into / utilize the GoAnywhere platform.

Click here to access the folder listed below

Shared Folder: /STAC281123



CONFIRM FIRST 6 DIGITS OF BEDS CODE

If the link above does not open, please copy and paste the following URL into your browser:

https://sedftm.nysed.gov/register?token=bd78243a-1237-4725-8e9b-4b8fc9108da5



LINK TO CREATE LOG-IN CREDENTIALS

This email is confidential and is intended solely for the use of the named addresses

The email invitation to register expires 72 hours after it's received—don't wait to register!

Internet Explorer is incompatible with the GoAnywhere platform and will not allow for successful registration.

2. Creating Your Log-In Credentials

❖ Passwords must contain:

- I. At least 8 characters
- II. At least 1 upper-case letter
- III. At least 1 number

- Passwords may contain special characters, but only from the approved list below:
 - ~ @ # \$ % ^ & * () -_ = + <> ? /\;:[]{},.



You cannot use Internet Explorer to complete any part of this registration process.

Once you've successfully created your log in credentials, you'll automatically be redirected to the log-in screen.

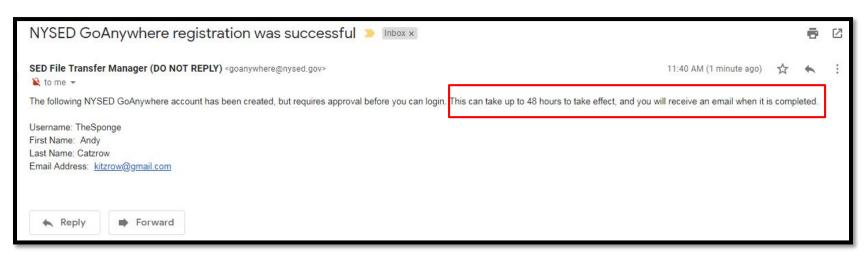
DO NOT
ATTEMPT TO
LOG IN—YOUR
CREDENTIALS
WILL NOT WORK



YOU WILL
RECEIVE A
NOTIFICATION
EMAIL WHEN
YOUR
REGISTRATION
IS APPOVED

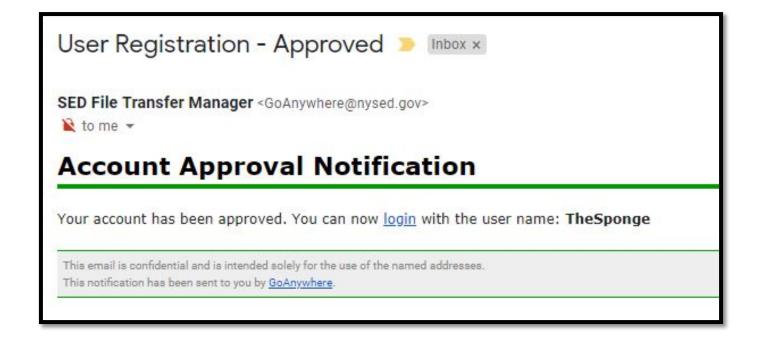
3. The Waiting Game

Once the applicant has successfully created a username and a password, the ITS department at NYSED still has to grant the final approval—this can take upwards of 48 hours.



After creating a username and password, you'll receive this email providing the information above.

Once the NYSED ITS department has approved your registration, you will receive the following confirmation email:



Accessing and Logging Into GoAnywhere

01/31/2019

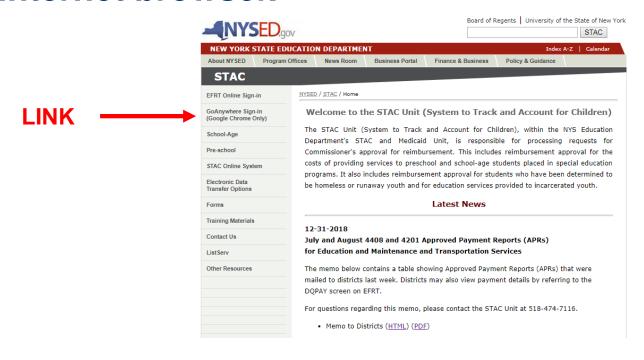


New York State EDUCATION DEPARTMENT

Knowledge > Skill > Opportunity

User Name	
Password	
	Login
	Forgot Password?
← → C 🗎	https://sedftm.nysed.gov/webclient/Login.xhtml

The GoAnywhere login page can be accessed from the STAC Unit homepage or directly from your internet browser.



...if you type "GoAnywhere login" into Google, you WILL NOT FIND the correct login page!

We recommend that you bookmark the correct login page, or simply use the link from the STAC Unit homepage.

What's on GoAnywhere?

Your Shared Folder

- When you first log into GoAnywhere, you should see your shared folder—this folder will be labeled as follows:
 - > School Districts and BOCES: STAC###### (STAC followed by six-digit SED code)
 - > Municipalities (Preschool): STACXXXX (STAC followed by the first four letters of the municipality name)
 - ➤ Municipalities (DSS) & SED-Approved Providers: STAC############# (STAC followed by full 12-digit SED code)



New York State EDUCATION DEPARTMENT

Knowledge > Skill > Opportunity

Dashboa	ard Secure Folders	Address Book	My Account 🕶	
Secure Folders				
Location	1 /		⇒	Applet
	Name ≎			Date Modified \$
	STAC281123			12/24/18 11:29:02 AM
	s	HARED F	OLDER	

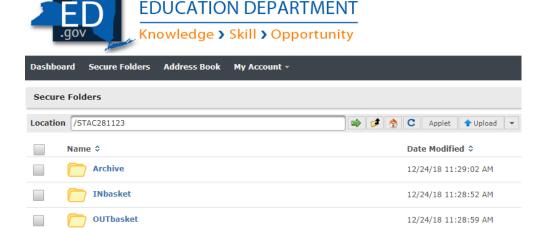
Powered by GoAnywhere

01/31/2019

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 When you click on your shared folder, you should then be able to see its contents, the three folders: Archive, Inbasket, and Outbasket.

New York State



Archive — This folder contains old files from a prior FTP server predating the introduction of GoAnywhere.

Inbasket — This folder contains any documentation, forms, and/or documentation <u>uploaded by you</u> (and intended for the STAC Unit to receive). These are items you would've previously mailed, faxed, or otherwise sent electronically to the STAC Unit.

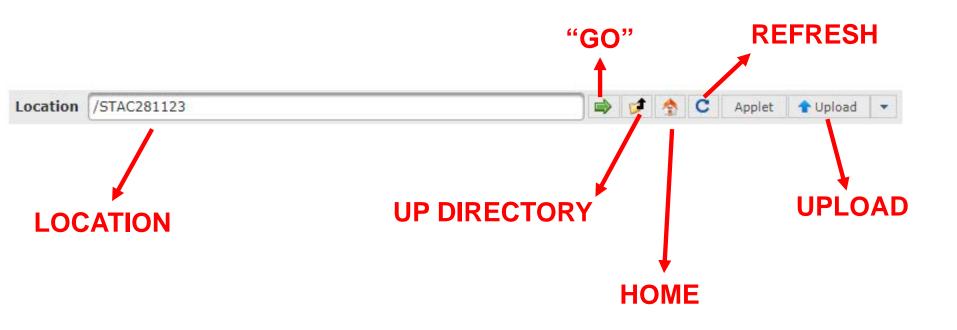
Outbasket — This folder contains items uploaded by the STAC Unit (and intended for the user to receive); this may include reports generated by the STAC Unit that were previously sent as paper mailings.

You can think of the GoAnywhere platform as being "STAC-centric" – that is, your Inbasket and Outbasket reference information flowing INTO or OUT OF the STAC Unit

Inbasket: going IN to the STAC Unit.

Outbasket: going OUT to the user.

The Navigation Bar



LOCATION

There are only three places you can "be" when using GoAnywhere:

❖ You can be at the *top of the directory*—from here, you'd be looking at your main shared folder (STAC*xxxxxx*).

```
Location /
```

❖ You can be in your main shared folder—from here, you'd be looking at your three subfolders (archive, inbasket, and outbasket)

```
Location /STAC281123
```

❖ You can be *in one of your subfolders*—from here, you'd be looking at the contents of a particular subfolder.

```
Location /STAC281123/OUTbasket
```



Dashboard

Secure Folders

Address Book

Mv Account ~

Dashboard

The Web Client provides you with the ability to perform ad-hoc file transfers and file sharing through your internet browser.



Secure Folders

Quickly exchange files between your desktop and the file server.



My Profile

View your profile and keep your details up to date.



Get Help

Access the online help system to find answers and get useful tips.

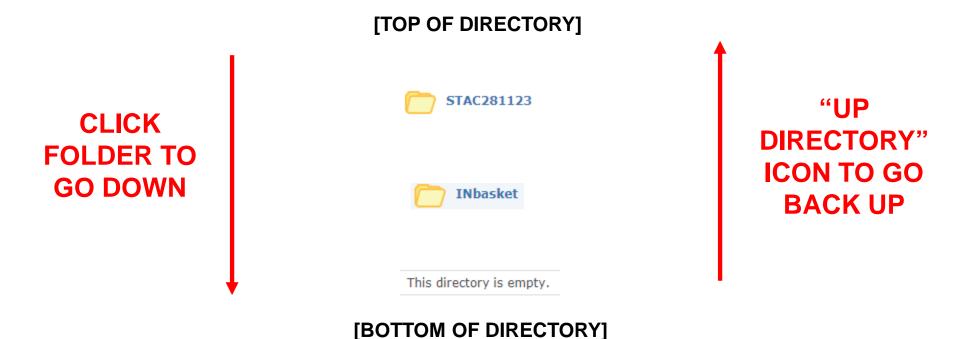
If you find yourself at the **Dashboard**, simply click on **Secure Folders** to return to your directory.

UP DIRECTORY

- ❖ Don't use your internet browser's "forward" and "backward" functions when using GoAnywhere—these terms don't really apply to the GoAnywhere platform. Rather, you'll be moving "up" and "down" in your directory.
- ❖ The icon with the yellow folder and the arrow, directly to the right of the green arrow on the navigation bar, is the "Up Directory" button
- Use this button to "move up" in your directory, away from your subfolders and up towards your parent folder.



Your directory includes all the contents of your shared folder. Going down in the directory means moving from the main folder to a subfolder. To go down, simply click the folder you want to be in.



UPLOAD

- ❖ The second icon from the right on the navigation bar, the blue arrow with text reading "Upload" is the upload button.
- Use this button to upload files from your local computer to your GoAnywhere shared folder.
- When you click the upload button, a window will pop up displaying your local computer's directory. Find the file you want to upload and either double click it or press the "open" button at the bottom of the pop up window this will upload the selected file to your shared folder.

Uploading Best Practices

WHERE TO UPLOAD

- ❖ Files will be uploaded to whichever folder you're in when you press the upload button.
- You should always and only be uploading files into your Inbasket.
- When uploading files, the location bar should always show you to be in your Inbasket:

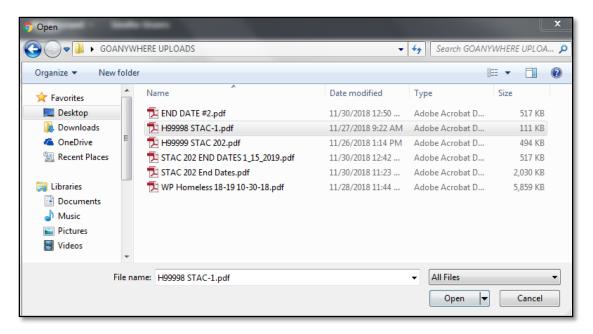


FINDING FILES TO UPLOAD

❖ We recommend that you create a folder on your computer's desktop titled "GoAnywhere Uploads" this is where you'll place all the files you'd like to upload. With everything stored in the same place, you'll know just where to look when searching for the files after pressing the "upload" button.

NAMING CONVENTIONS

❖ It's highly recommended that each file be given a descriptive name that identifies what was submitted and when. GoAnywhere users do not have the rights to rename files once they've been uploaded, so you must name your files appropriately before uploading to GoAnywhere. Clicking the upload button will bring up your computer's directory—navigate to the folder you created that contains the files you want to upload.

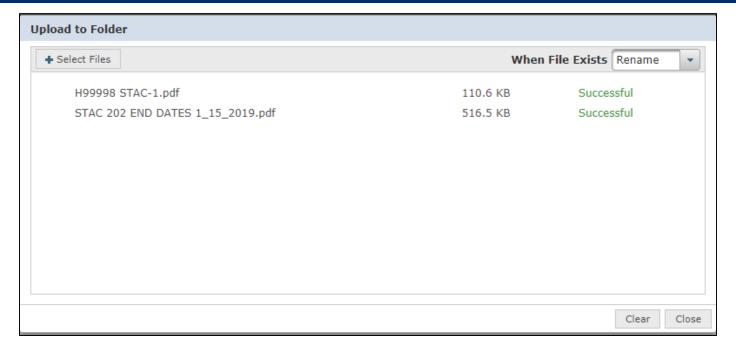


If you've only selected one file, you can simply double-click on your selection—otherwise, press "open" with the selection highlighted.

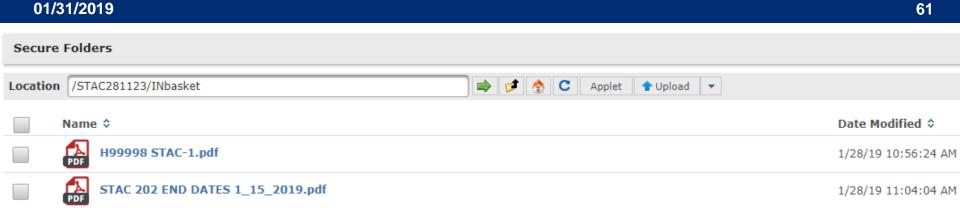


If you've selected more than one file to upload, you should see each file name in the text bar titled "File name"





Clicking Show Details from the "Upload Complete" notification will open your upload report.

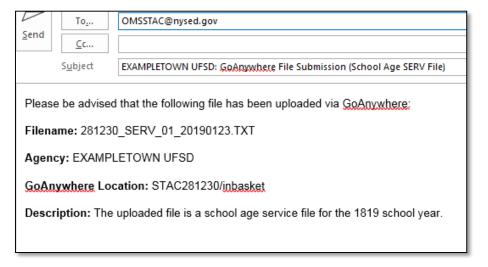


Files uploaded to your GoAnywhere shared folder will appear immediately. The date modified field indicates when the file was uploaded.

CONFIRMATION

- ❖ If you can see the file you uploaded to the shared folder, everyone else with access to that shared folder will also be able to see it. The contents of shared folders is identical for all authorized users with access to that folder.
- ❖ Once you've uploaded a file, you must notify the intended recipient that it's now available for download—the GoAnywhere platform does not offer any type of notification when something is added or removed from a shared folder.

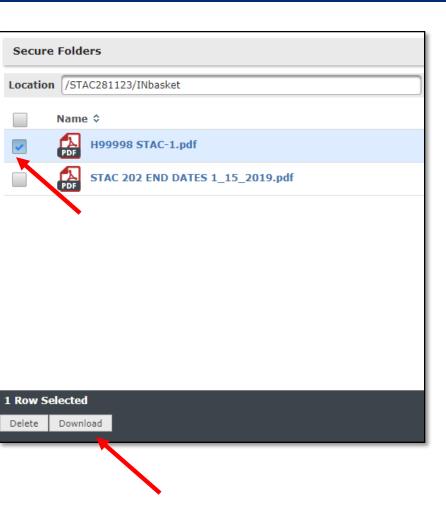
EXAMPLE NOTIFICATION EMAIL



- The subject line should include your agency's name and indicate that a file has been uploaded to GoAnywhere. You might also want to briefly indicate what type of file has been uploaded.
- The body of the email should include the following:
 - > The filename
 - The name of your school district, county, or SED-approved provider.
 - The location within GoAnywhere where the file has been uploaded.
 - A brief description of the file that has been uploaded.

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Downloading Files From GoAnywhere

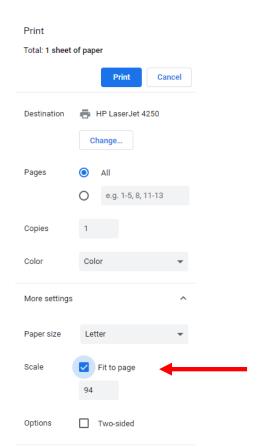


Files can be downloaded two ways:

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- (1) You can mark the check-box next to the file name and press download;
- (2) You can left-click on the file name.

PRINTING DOWNLOADED FILES



To avoid cutting off the margins when printing downloaded reports, make sure you select "Fit to page" from the print settings.

SELECT FIT TO PAGE

TIPS

- NEVER USE INTERNET EXPLORER—make sure that Internet Explorer doesn't open by default when clicking the link to register.
- If you've incorrectly entered your password twice, close your browser and try again—three bad attempts will lock you out of your account. If you do lock yourself out of your account, please contact Andrew Kitzrow to have it unlocked.
- Your password can be reset by pressing the **Forgot My Password** button on the login screen—you will receive an email with a link prompting you to create a new password.
- If you accidentally upload a file to the wrong subfolder (**Outbasket** or **Archive**), you can always just delete the file and reupload to the correct location; if you upload a file outside of your subfolders, you can drag the file into the correct location to move it.

RELEVANT STAC AND MEDICAID UNIT CONTACTS

General GoAnywhere Questions:

*	Andrew Kitzrow	518-486-1681
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FTP Kids, Service, Evaluation Processing Questions:

❖ Mackenzi Beisler 51	18-486-1613
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❖ Robert Wojtkiewicz
518-486-6817

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